

PROVIDER ADVISORY #2020-008
PROVIDER SERVICE AUTHORIZATION JOB AID
NO ACTION REQUIRED

EFFECTIVE DATE: IMMEDIATELY

This advisory is for all APD providers regarding service authorizations generated from the APD iConnect system.

Providers have begun receiving service authorizations from Waiver Support Coordinators (WSCs) with effective dates of July 1, 2020. Service authorizations are now for a 12 month period. Providers need to carefully review the comments section of the service authorization which will reflect the units of service approved for the month.

Each AuthService has its own PA number

If the provider is authorized for more than one service for the same consumer, all services are listed on the same authorization.

Authorization Status- the authorization status will reflect whether the authorization is active and/or has a PA number and will reflect one of the following:

Approved- the service is approved in APD iConnect and pending transmission to FMMIS

Fully approved- All services on the authorization have been approved and have a PA number

Partially approved- At least one service on the authorization was rejected by FMMIS; approved services have a PA number

Rejected- all services on the authorization were rejected by FMMIS and do not have a PA number

Terminated- the planned service was cancelled by the WSC and the authorization was updated to Terminated by FMMIS

iConnect Provider ID: This 5-digit ID is assigned to a provider's iConnect record (this is auto-generated by the iConnect system).

Units Per: This is the number of units that are authorized to be delivered within the specified timeframe.

Units of Measure- this is the specified timeframe. Since the authorizations are now annual, this is how the WSC has allocated the units for the fiscal year.

More information and resources related to iConnect for WSCs, Providers, and APD clients, can be found online at <https://apd.myflorida.com/waiver/iconnect/elearning.htm>

May 1, 2020